

Yemen Resilience Monitor: Communities coping with Conflict



Empowered lives Resilient nations

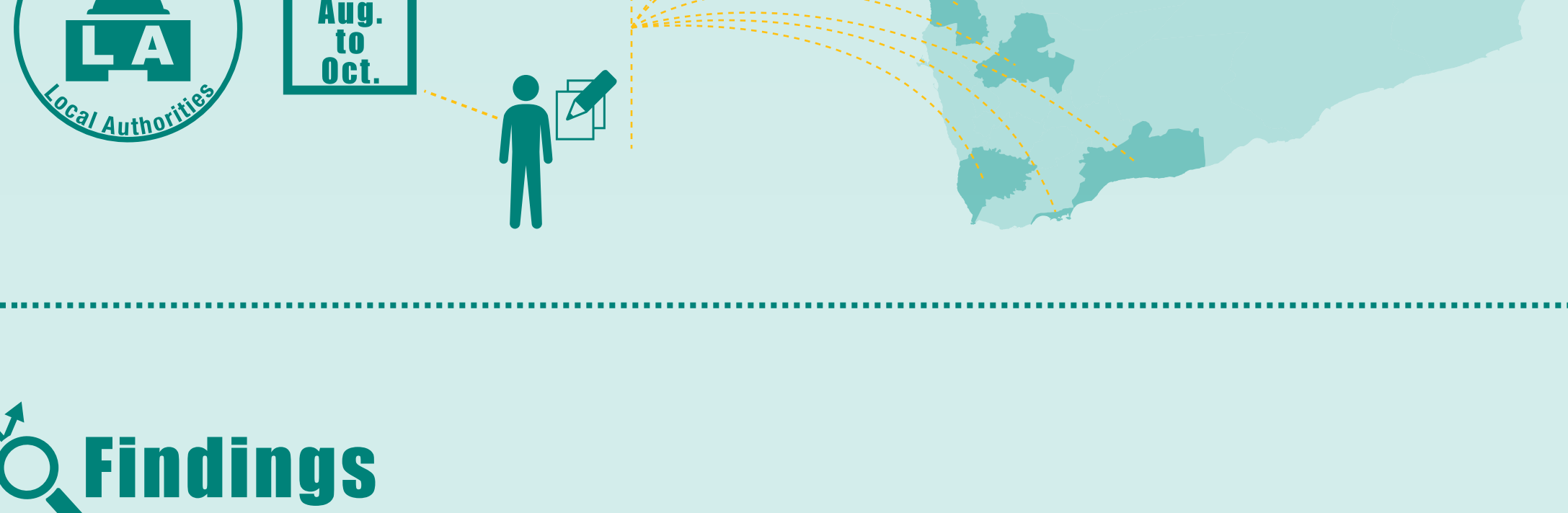
Impact of the War on

Local Governance

April 2016

Methodology

The local governance survey was a part of UNDP's Rapid Integrated Assessment to measure impact of the crisis on local authorities' performance and service delivery to citizens. The survey was conducted by phone and/or face-to-face interviews from August to October 2015 with members of governorate and districts authorities in six governorates.



Findings

Damage of local authorities' offices

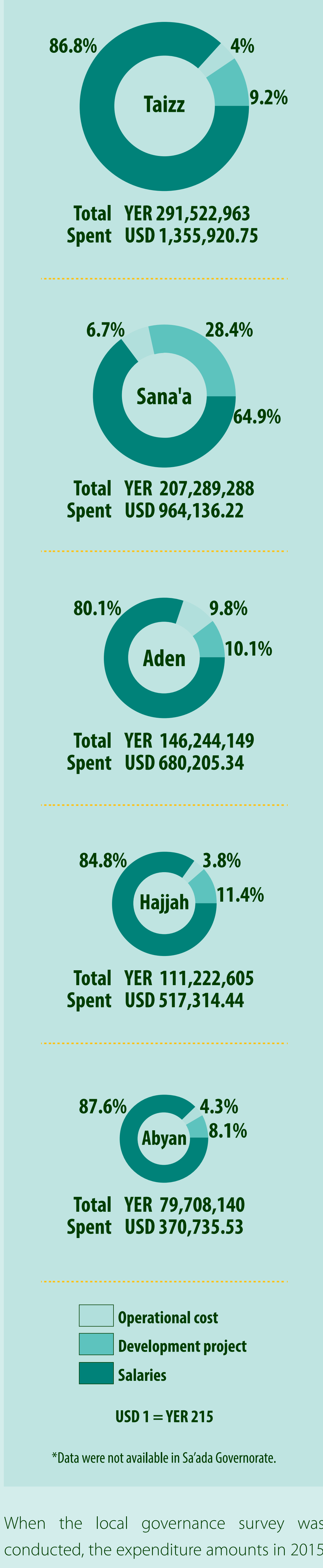
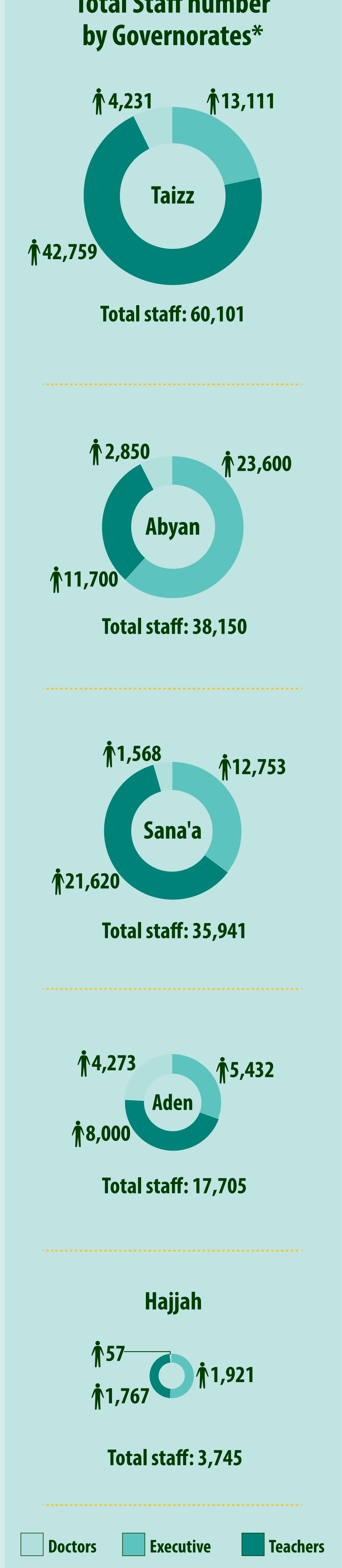
Availability of functioning office spaces was one of the reasons why many civil servants did not report to the offices.



Note: "Affected" includes cases of occupation by warring parties and/or looted office equipment.

Salary Payment

Even prior to the conflict in 2014, salary payment shared majority of total governorate authorities' expenditures. And a bottleneck was a very limited operational budget: the operational cost excluding salary payment was only 3-10% of total expenditures.



When the local governance survey was conducted, the expenditure amounts in 2015 were not available. However, still civil servants were paid through post offices and CAC banks and the following local civil servants were still employed.

Service Delivery Institution Availability in Governorates

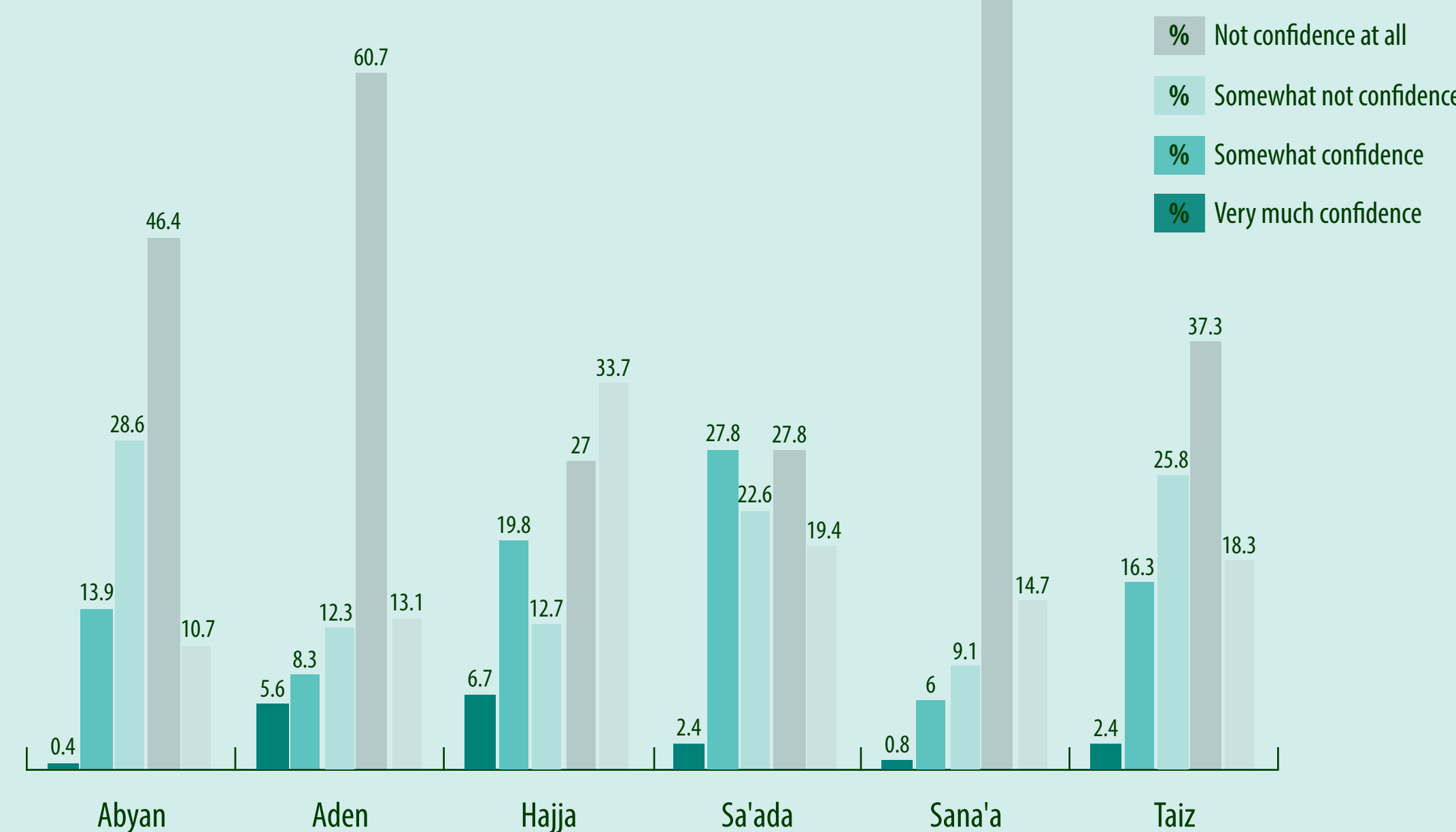
At the governorate level, there are certain service delivery institutions available.

Inventory of Services

| Name of LA unit | Taizz | Sana'a | Sa'ada | Hajjah | Abyan | Aden |
|------------------------------------|----------------------|--------|--------|--------|-------|------|
| First Instance Courts | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Mediation and Dispute Resolution | ✗ | ✓ | | ✓ | ✓ | ✗ |
| Police | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Postal Service | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Fire Service | ✓ | ✓ | | ✗ | ✗ | ✓ |
| Civil Defence | ✓ | ✓ | | ✗ | ✗ | ✗ |
| Civil registration | Birth/Death | ✓ | ✓ | ✓ | ✓ | ✓ |
| | Marrige/Divorce | ✓ | ✓ | | ✓ | ✓ |
| | Citizen/Residence ID | ✓ | ✓ | | ✗ | ✓ |
| | Passport | ✓ | ✓ | | ✗ | ✓ |
| Registration of Social protection | ✓ | ✓ | | ✗ | ✗ | ✗ |
| Social Welfare Fund | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Land & Property Registration | ✓ | ✓ | | ✗ | ✓ | ✓ |
| Health case services | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Disease control | ✓ | ✓ | | ✗ | ✓ | ✓ |
| Education | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Culture & Support | ✓ | ✗ | | ✓ | ✓ | ✓ |
| Road | ✓ | ✓ | | ✗ | ✗ | ✓ |
| Local planning | ✗ | ✗ | | ✓ | ✗ | ✗ |
| Social housing | ✓ | ✗ | | ✗ | ✗ | ✓ |
| Water | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Electricity | ✓ | ✗ | | ✓ | ✓ | ✓ |
| Sewage | ✓ | ✓ | | ✗ | ✓ | ✓ |
| Gas | ✗ | ✓ | | ✗ | ✓ | ✗ |
| SWM | ✓ | ✗ | | ✓ | ✗ | ✓ |
| Public Transport | ✓ | ✗ | | ✗ | ✗ | ✓ |
| Building Licenses | ✓ | ✗ | | ✓ | ✓ | ✓ |
| Natural Resource Management | ✗ | ✗ | | ✗ | ✗ | ✗ |
| Licensing of trades and businesses | ✗ | ✓ | | ✗ | ✗ | ✗ |
| Commercial banks | ✓ | ✓ | | ✓ | ✗ | ✗ |
| Micro finance Institutions | ✓ | ✓ | | ✗ | ✗ | ✗ |
| Exchange Office | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Other | | ✓ | | | ✓ | |

Level of Confidence in Local Authority

"How much confidence do you have in local authorities (the executive organs)?"



"How much confidence do you have in local councils?"



Upcoming Publications:

Coping Strategies

Social Cohesion

Income Sources

Disclaimer: The views expressed in this publication do not necessarily reflect the views of the United Nations.